



HOUSE POLICY

The Gold Coast Turf Club endeavours to promote and support a responsible, professional and caring approach by management and staff in the service and provision of alcohol, and in doing so minimise the abuse of alcohol and ensuing anti-social behaviour. We will provide a duty of care for patrons and the community by adopting the following strategies:

Prevention of Underage Drinking

Service will be denied to intending patrons unable to supply bona-fide proof of age via a recent photo driver's license, passport or Traffic Authority ID.

Polite Refusal of Service to Intoxicated Patrons

Patrons exhibiting the signs of intoxication will be politely refused service of alcohol and offered alternatives or assistance in acquiring transport.

Prevention of Intoxication by responsible practises such as: -

- Recognition of the signs of intoxication and polite refusal of further alcoholic beverages
- Avoid promotions or activities that encourage rapid or excessive drinking
- Provide alternatives such as low or non alcoholic beverages
- Promote food consumption
- Provide entertainment
- Provide safe travel options

Anti-Social or Disruptive Behaviour

Patrons will be discouraged from involvement in behaviour or activities, which may cause to harm to themselves or others. Appropriate security or police action will be undertaken if deemed necessary.

Promote Patron Awareness and Staff Training

The display of appropriate signage and the adoption of the House Policy aims to assist staff in the implementation of responsible service practises and advise patrons of the legal implications to management, staff and themselves.

House Rules

- No double nips of spirits or liqueurs
- No shots
- No jugs of spirits or liqueurs
- One Jug of beer per person maximum
- Four, Two or One drink maximum as the day goes on (at the discretion of management)
- No full bottles of wine will be served after 4.00 p.m. (at the discretion of management)
- Wine by the plastic glass only in Public Areas (exception for premium bottles @ \$100+ at management's discretion)
- No Jugs of beer will be served after 4.00pm (at the discretion of management)
- All packaged beverages must be opened before presentation to the customer
- No glass packages beers or R2D's to be sold in public areas (plastic or aluminum only)

This policy endeavours to create a safe, enjoyable and friendly atmosphere for patrons and staff alike and is in no way intended to limit the opportunity for people to drink and enjoy themselves.

Our aim is to discourage patrons drinking excessively and placing themselves, others and the community at risk.